

VZCZCXRO6485
RR RUEHMR
DE RUEHMR #0051 0490718
ZNR UUUUU ZZH
R 180718Z FEB 10
FM AMEMBASSY MASERU
TO RUEHSA/AMEMBASSY PRETORIA 1216
INFO RUEHC/SECSTATE WASHDC 4596
RUEHNR/AMEMBASSY NAIROBI 0036
RUEHMR/AMEMBASSY MASERU 5032

UNCLAS MASERU 000051

SIPDIS

PRETORIA FOR RIMC
NAIROBI FOR RIMC STAFF
DEPARTMENT FOR IRM/BPC/CST/LD/OB/AF
DEPARTMENT FOR IRM/OPS/ITI/LWS/FPT
DEPARTMENT FOR AF/EX

E.O. 12958: N/A

TAGS: [ACOA](#) [AMTC](#) [AMGT](#) [KRIM](#) [LT](#)

SUBJECT: RIMC PRETORIA IMTS/T TRIP REPORT - MASERU

11. Visiting Technician: IMTS/T Jeff Nagley

12. Dates of visit: Nagley - 01/11/2010 to 01/15/2010

13. Post personal contacted:

- a) IMO Norman Bates
- b) PEPFAR rep. Whitney Gauthier

14. Purpose of Trip:

- a) Install 20+ phones for new PEPFAR offices in a recently converted former warehouse on the Chancery compound.
- b) Assist post on telephone other related issues.

15. Work Performed:

- a) Terminated telephone drops in the new phone closet.
- b) Relocated several existing telephones in HC005 pairs 51-75 to clear room for a straight run from the PBX room to the new phone closet P1.
- c) Installed a digital line card in slot 11 of OPT 11.
- d) Declared the DLC in the OTM.
- e) Synchronized the OTM to the switch.
- f) Found the firmware of a number of phones were of a different revision than the phone switch. Set up the switch to run a firmware update once a week to update any phone found not to be of the same firmware of the switch.
- g) Captured Hyper-term output of the switch for two nights. The switch was running error free.
- h) Updated post's cable records to reflect all additions and changes made.
- i) Worked with IMO Bates on programming phones and updating the cable records.
- j) Worked with PEPFAR representative Whitney Gauthier in the location of all phones numbers, requested PEPFAR rep to verify that all phone numbers were in there proper locations so any corrections could be made before departure. By late Thursday afternoon no problems were reported.
- k) Programmed two analog trunk lines for post getting ready for the PTT to install them.

16. Actions Required:

- a) For RIMC: None.
- b) For Post: None

17. Comments/Recommendations:

All critical issues have been addressed for Post. RIMC would like to thank Post for arranging the accommodations and supporting the tech's visit to post.

18. Post Comments:

Maseru greatly appreciates Mr. Nagley's efforts and attentive support. His contributions were invaluable to ensuring the operational effectiveness of the phone system in the new PEPFAR

offices. We thank RIMC Pretoria for their continuing strong support.

NOLAN